



Keeping up your Dental Appointments at the practice

It is important to keep your Dental appointments and to make sure you are seen regularly at the practice. After a period of 15 months you are no longer considered a Current patient at the practice.

If we are not at full NHS capacity, we will be in a position to allow you to book an appointment.

However, if we have reached our full NHS capacity we will not be in a position to book you a further appointment at that point in time. This also means we are unable to accept New NHS patients at that time at the practice.

If you find you haven't been to the practice in over 15 months and we are at our full NHS capacity, you can request to be put on a waiting list or you will be given the option to find an alternative dentist.

Please ask the receptionist if you require help finding another local NHS dentist and we will provide you with an up to date telephone number to assist you.

If you have a Dental Emergency our receptionist can also give you the most up to date telephone number and information.

Thank you for your understanding and patience.

If you do wish to discuss anything specific about this policy, please contact the practice manager in writing who will be in contact as soon as it is possible.

Practice Manager:

Michelle Lynch

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